

# Anne Arundel Medical Center



A not-for-profit regional health system headquartered in Annapolis, Maryland, Anne Arundel Medical Center serves an area of more than one million people. Patients, families and organizations consistently give AAMC high marks for quality, patient satisfaction and innovation.

## ▶ AAMC includes:

- › The state's **third busiest hospital** (measured by inpatient discharges)
- › **Outpatient pavilions** in Bowie, Kent Island, Odenton, Pasadena and Waugh Chapel
- › A multi-specialty **medical group** in 50+ locations throughout the region
- › An **accountable care organization** (ACO) participating in the Medicare shared savings program
- › **Mental health** and **substance use** treatment services
- › **Imaging and lab services**
- › **Convenience care clinics** in retail stores
- › A **research institute**
- › A **simulation and innovation center**

AAMC is recognized for **joint replacement, emergency heart attack response** and **cancer care**. A leader in **women's services**, AAMC **ranks second** in Maryland for number of births annually and has a Level III neonatal intensive care unit.

Through the community's generosity, the **AAMC Foundation** supports programs, facilities and education.

## ▶ AAMC Awards

- › Magnet® recognition by the American Nurses Credentialing Center
- › Exemplar recognition for family presence awarded by the Institute for Patient- and Family-Centered Care
- › *Hospitals & Health Networks* Most Wired™
- › Delmarva Foundation Excellence Award for Quality Improvement.
- › Top 25 of the Nation's Best Practices in Patient and Family Engagement by the Caregiver Action Network
- › *Consumer Reports* Top 10 Hospitals for Surgical Safety
- › Association of Community Cancer Centers Innovator Award
- › HealthStream Award for Highest Community Perception of Quality
- › *Becker Hospital Review's* Top 50 Greenest U.S. Hospitals
- › American Heart Association Fit-Friendly Worksite
- › American Heart Association Gold Plus Stroke Award
- › Most Connected recognition by *U.S. News & World Report*

## ▶ Facts and Figures (July 2015-June 2016)

- › Total licensed beds ..... 415\*
  - › Inpatient admissions ..... 26,074
  - › Births ..... 5,743
  - › Emergency visits ..... 95,995
  - › Outpatient visits ..... 110,000+
  - › Medical staff ..... 1,000+
  - › Employees ..... 4,600+
  - › Operating revenue...\$668 million
- \* Includes 40-bed facility, Pathways, dedicated to substance use and mental health treatment

## ▶ Serving the Community

In 2015, AAMC contributed \$41 million in community benefit, including subsidized programs and charity care, community outreach, health education, and research activities. In addition, its 700+ member Auxiliary (volunteers) donated in excess of 148,000 hours of time to help patients, raise funds for the institution and serve as program ambassadors.

**Vision:** Living healthier together.

**Mission:** To enhance the health of the people we serve.

**Values:** Compassion, Trust, Dedication, Innovation, Quality, Diversity, Collaboration

