



Anne Arundel Medical Center Recognized as a Top Performer in LGBTQ Healthcare Equality

(Annapolis, Md.) Sept. 3, 2019 — The Human Rights Campaign (HRC) Foundation has recognized Anne Arundel Medical Center (AAMC) as a “LGBTQ Healthcare Equality Top Performer” for the second year in a row. The HRC Foundation is the educational arm of the nation’s largest lesbian, gay, bisexual, transgender and queer (LGBTQ) civil rights organization.

AAMC earned the distinction for its LGBTQ-inclusive policies and practices in four categories: non-discrimination and staff training; patient services and support; employee benefits and policies; and community and patient engagement.

“AAMC is committed to creating an environment that’s equitable and inclusive for our patients, visitors, workforce and community,” said Shirley Knelly, vice president of quality, chief compliance officer and executive sponsor of the LGBTQIA Business Resource Group at AAMC.

“We are very proud to be recognized for a second year in a row, and we are particularly proud of the accomplishments of our Health Equity Task Force in working to eliminate health disparities in the community and further strengthening our commitment to a diverse and inclusive workplace.”



AAMC’s LGBTQ Healthcare Equality Top Performer designation is reported in the 12th edition of the [Healthcare Equality Index \(HEI\)](#). A record 680 healthcare facilities actively participated in the HEI 2019 survey. Among participants, 148 earned the LGBTQ Healthcare Equality Top Performer designation.

“The health care facilities that participate in HRC’s Healthcare Equality Index are making clear that they stand on the side of fairness and are committed to providing inclusive care to their LGBTQ patients,” said HRC President Alphonso David. “Going beyond inclusive non-discrimination policies, these healthcare facilities are adopting best practices in the areas of LGBTQ patient care and support, employee policies and benefits, and LGBTQ patient and community engagement. We commend all of the HEI participants for their commitment to providing inclusive care for all.”

Also this year, AAMC was recognized by the American Hospital Association’s Institute for Diversity and Health Equity with the [Carolyn Boone Lewis Equity of Care Award](#) for outstanding efforts to advance equity of care to all patients, and to spread lessons learned and progress toward achieving health equity.

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About Anne Arundel Medical Center:

Anne Arundel Medical Center (AAMC), a regional health system headquartered in Annapolis, Md., serves an area of more than one million people. Founded in 1902, AAMC includes a 349- bed not-for-profit

hospital, a multi-specialty medical group, imaging and lab services, convenience care clinics, a research institute, a substance use treatment center and health enterprises. In addition to an Annapolis campus, AAMC has outpatient pavilions in Bowie, Kent Island, Odenton, Pasadena and Waugh Chapel. AAMC is nationally recognized for its joint replacement center, emergency heart attack response and cancer care. A leader in women's services, AAMC delivers the state's second highest number of babies annually and has a Level 3 NICU. AAMC is among just 6 percent of U.S. hospitals to be designated a Magnet® hospital, the highest-level credential for quality patient care and nursing excellence. As a Most Wired® healthcare organization, AAMC is nationally recognized for using technology to enhance the patient experience. With more than 1,200 medical staff members, 4,700 employees and 1,000 volunteers, AAMC consistently receives awards for quality, patient satisfaction and innovation. To learn more, visit askAAMC.org.

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